



Benmarks Motors Return Policy

Our returns policy is valid for 30 days from date of the completed Vehicle order form.

You may return the vehicle if there is a fault with the vehicle subject to verification that the fault was present at the time of purchase.

We have some fair use limitations for used vehicle returns:

- The vehicle must have covered less than, or equal to 250 miles from the date of delivery to the date of return to our dealership.
- If the vehicle has covered more than 50 miles there will be a charge of £2 per mile for every additional mile covered.
- If you are unable to return the vehicle due to safety, or mechanical concerns please contact us to discuss collection options.
- You must have fulfilled all your legal responsibilities including the payment of taxes , insurance and any fines incurred during the course of your ownership of the vehicle.
- You must return the vehicle in the same condition as you received it subject to fair wear and tear.
-

Deposits and Deductions:

- Deposits are non refundable 24 hours after payment as been received to cover the cost of vehicle preparation and admin fees.
- Deductions may be made from any refund if any documentation is missing for instance the V5 or service book.
- Should there be any damage to the vehicle, this will be deducted from the refund.
- Deductions may be made for any accessories that are missing i.e wheel nut, car mats etc.

For the returns policy on Hire Purchase and PCP please see your agreement